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PATENT 534  
Appl. Ser. No. 09/437,812  
Attorney Docket No. 50642.00002  
Omdt D

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

CERTIFICATE OF MAILING

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Date: April 16, 2004

By:

*Eileen M. Janikowski*  
Eileen M. Janikowski

In Re Application of Mark E. PENNELL, et al.	Examiner: Quang N. NGUYEN
Serial No. 09/437,812	Group Art Unit: 2141
Filing Date: November 10, 1999	
For: A Web Based Email Control Center	

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Technology Center 2100

RESPONSE TO OFFICE ACTION OF DECEMBER 18, 2003 WITH RCE

Sir:

This is a response to the Office Action for the above-identified application dated December 18, 2003, the statutory period for response being extended until April 18, 2003 by the enclosed One Month Petition for Extension of Time. Please make the following amendments and consider the following remarks. A Request for Continued Examination ("RCE") is being filed with this response.

**Claim Amendments** begin on page 2.

**Remarks** begin on page 6.